

## USB dongle license update procedure

### Step.1 License update file receipt

Please send us the V2C file from our company.



メール

### Step.2 Please prepare the following



インターネットに  
接続したパソコン



ご使用のUSB dongle  
Sentinel HL Key



V2C file  
(License information)

## Troubleshooting

- V2C file upload time, the following message is displayed.

  - Attach/Update failed. Error Description HASP\_KEYID\_NOT\_FOUND (Error Code 18)**  
 USB dongle and V2C file KeyID are different.  
 Please update the V2C file for each USB dongle. The combination of USB dongle and V2C file is important. The KeyID of the USB dongle is the number on the sticker on the dongle. The KeyID of the V2C file is the number in the file name.
  - Attach/Update failed. Error Description HASP\_UPDATE\_TOO\_OLD (Error Code 54)**  
 ACC (http://localhost:1947/) Please check the current USB dongle license validity period. If the validity period is not a problem, please follow the update procedure from "Step.4". If the validity period is a problem, please update the license. If the validity period is not updated, it is possible that the C2V file was not sent during the previous update. Please follow the update procedure from "Step.4" and return the C2V file.
- Sentinel Admin Control Center (ACC) application does not start.  
 [Sentinel HL Dongle Run-time] download is required. Please refer to the URL below for the latest Sentinel HL Dongle Run-time download. After installing the Run-time, please check if ACC can be started again.

#### ■ USB dongle troubleshooting

<https://hlcd.co.jp/support/qna/qna-256488/>

※ Login requires user ID and password.

Update work completed!  
Thank you very much!

『C2V file』  
Please do not submit it,  
the next update cannot be performed.

### Step.5 Return C2V file

Please send the generated [C2V file] to the following email address to complete the update.

[license@hlcd.co.jp](mailto:license@hlcd.co.jp)



C2V file  
(Update completion information)



### Step.3 License update and update period confirmation

- Connect the USB dongle to the PC.
- Enter the following URL in the address bar of the PC web browser.

<http://localhost:1947/>

※ If access is not possible, please refer to ② of the troubleshooting.

- Sentinel Admin Control Center (ACC) application starts.  
 Select [Options] and [Features] on the left side of the screen.

Please check the [Restrictions] displayed on the screen.

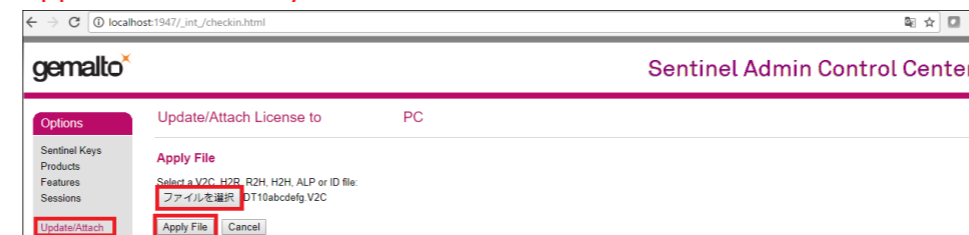
#	Vendor	Key ID	Product	Feature	Location	Access	Counting	Logins	Limit	Detached	Restrictions	Sessions	Actions
1	91678	7828390	-	0	Local	Loc	Station	-	-	-	Perpetual	-	[Sessions]
2	91678	7828390	6	X Timeキー_期間付き	Local	Loc Display	Station	-	-	-	Expiration Date Thu Feb 1, 2018 08:55	-	[Sessions]
3	91678	7828390	9	91678 Product 9	Local	Loc Display	Station	-	-	-	Expiration Date Thu Feb 1, 2018 08:55	-	[Sessions]

※ If the USB dongle is not connected normally, it may not be displayed.

※ If the license expires, "Expired" is displayed in the [Restrictions] item.

### 4. Update the license file.

Select [Update/Attach] and [Select File] from the [Update/Attach] menu, and select the V2C file (\*V2C). Click the [Apply File] button. After the update is completed, the message "Your update was applied successfully." is displayed.



### 5. Confirm the validity period of the updated license.

Select [Features] and confirm that the validity period of the USB dongle has been updated.

#	Vendor	Key ID	Product	Feature	Location	Access	Counting	Logins	Limit	Detached	Restrictions	Sessions	Actions
1	91678	7828390	-	0	Local	Loc	Station	-	-	-	Perpetual	-	[Sessions]
2	91678	7828390	6	X Timeキー_期間付き	Local	Loc Display	Station	-	-	-	Expiration Date Thu Feb 1, 2018 08:55	-	[Sessions]
3	91678	7828390	9	91678 Product 9	Local	Loc Display	Station	-	-	-	Expiration Date Thu Feb 1, 2018 08:55	-	[Sessions]

### Step.4 Generate C2V file

- Select [Options] and [Sentinel Keys] on the left side of the ACC screen.

Select [Sentinel Keys] and click [C2V] in the [Actions] column.

#	Location	Vendor	Key ID	Key Type	Configuration	Version	Sessions	Actions
1	Local	91678 (91678)	7828390	Sentinel HL Time	Driverless	4.27	-	[Products] [Features] [Sessions] [Blank on] [C2V]

- Generate the C2V file.

Select [Download C2V file] and the C2V file is generated.

**C2V file is required for the next update.**